

**Amendments to the Specification:**

**Replace the paragraph on pg. 20, line 35 to pg. 21, line 6 of the specification as originally filed, with the following amended paragraph:**

--The method of evaluating the delay D1 described here is described in the document "*Estimating E-model Id within a VoIP network, Technical note*" from Psytechnics.[[.]] ~~which can be found at the Internet address~~  
~~http://www.psytechnics.com/papers/Id\_Emodel\_technote.sub.1.1.pdf[[.]]~~ The method described is derived from ITU-T Recommendation G.114: "TRANSMISSION SYSTEMS AND MEDIA, DIGITAL SYSTEMS AND NETWORKS--One-way transmission time".--

**Replace the paragraph on pg. 22, lines 14-26 of the specification as originally filed, with the following amended paragraph:**

--The first is to use sender report (SR) packets in the RTCP packets contained in the UDP frames of the received IP packets. The transmission delay D2 from the sender terminal to the receiver terminal can easily be calculated from the information contained in the SR packets. For more details on the method of calculating this delay from the information contained in the SR packets, see the Internet Engineering Task Force (IETF) document RFC 1889, ~~available at the~~  
~~Internet address~~ ~~http://www.ietf.org/rfc/rfc1889.txt[[.]]~~ See in particular therein item 6.3.2, which is associated with FIG. 2 of the document, which is entitled "Example for round-trip time computation".--

**Replace the paragraph on pg. 22, line 34 to pg. 23, line 2 of the specification as originally filed, with the following amended paragraph:**

--In a preferred embodiment of the invention, the alternative method uses the utility program Ping, which uses the echo function of the Internet Control Message Protocol (ICMP), details of which can be found in the IETF document RFC792, available at the Internet address <http://www.ietf.org/rfc/rfc792.txt>[[.]]--